

Water Deposit \$154.00, Connection Fee \$50.00 Total \$204.00

Mail Box Deposit \$25.00, Total with Mail Box \$229.00

NON WATER CUSTOMERS WILL PAY \$100.00 DEPOSIT FOR GARBAGE SERVICE

ALL DEPOSITS MUST BE PAID IN FULL AT TIME OF APPLICATION

APPLICATION FOR SERVICE
TOWN OF HOLIDAY LAKES
WATER & SOLID WASTE DEPARTMENT

NAME _____ DATE _____

SERVICE ADDRESS _____ PHONE _____

MAILING ADDRESS _____

IDENTIFICATION NUMBER _____ SOCIAL SECURITY NUMBER _____

EMPLOYER & ADDRESS _____ PHONE _____

SPOUSE NAME _____ PHONE _____

SPOUSE'S EMPLOYER _____ PHONE _____

SERVICES REQUESTED: WATER _____ GARBAGE _____ MAIL _____

HAVE YOU/YOUR SPOUSE EVER HAD SERVICE WITH THE TOWN _____

IF YES, STATE NAME/ADDRESS & DATE TERMINATED _____

OWN _____ RENT _____ LANDLORDS NAME & ADDRESS _____

EMAIL ADDRESS _____

YOUR BILL INCLUDES SERVICES FOR: MAILBOX, WATER AND GARBAGE. YOU WILL RECEIVE YOUR BILL ON OR ABOUT THE 25TH OF EACH MONTH, AND IS DUE ON THE 1ST OF THE FOLLOWING MONTH. YOU WILL INCUR A \$25.00 LATE FEE IF YOUR PAYMENT IS NOT RECEIVED BY THE CLOSE OF BUSINESS ON THE 10TH DAY OF THE MONTH. UNPAID SERVICES WILL BE DISCONNECTED ON/OR AFTER THE 20TH, AND A \$30.00 RECONNECTION FEE WILL BE CHARGED TO HAVE YOUR SERVICE(S) RECONNECTED. IF YOU VACATE THE ABOVE PREMISES, YOU MUST COMPLETE A REQUEST FOR TERMINATION OF SERVICE(S) AT CITY HALL OR YOU WILL BE HELD LIABLE FOR ANY AND ALL CHARGES INCURRED AT THAT ADDRESS.

APPLICANT'S SIGNATURE

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FOR BILLING OFFICE ONLY

ACCOUNT NUMBER _____ METER NUMBER _____ TYPE _____

BEGINNING METER READING _____ ENDING ERADING _____

WATER DEPOSIT: _____ MAIL BOX KEY DEPOSIT _____ POLYCARD # _____

SERVICE AGREEMENT

- I. **Purpose.** The Town of Holiday Lakes Water System is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The Town of Holiday Lakes enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Town of Holiday Lakes will begin or reconnect service.
- II. **Plumbing Restriction.** The following unacceptable practices are prohibited by **state regulations**.
- A. No direct connection between the public water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the Public Water System by air-gap or appropriate backflow prevention device.
 - B. No cross-connection between the public water supply and a private water system is permitted. These potential threats to the public water supply shall be eliminated at the service connection by installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. Connections which allow water to be returned to the public drinking water supply are strictly prohibited.
 - D. No pipe or pipe fitting which contains more than 0.25% (percent) lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.20% (percent) lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **Service Agreement.** The following are the terms of Service Agreement between the Town of Holiday Lakes Water System and [REDACTED]
- A. The water system will maintain a copy of this agreement as long as the customer and or the premises are connected to the water system.
 - B. The customer shall allow the property to be inspected for possible cross-contaminations and any other unacceptable plumbing practices. Inspections shall be conducted by the Holiday Lakes Water System (or its designated agent) prior to new water service: when there is reason to believe cross-connections or other plumbing problems exist or after any major changes to the private plumbing facilities. The inspection shall be performed during normal business hours.
 - C. Holiday Lakes Water System shall notify customer in writing of any cross-connection or other unacceptable plumbing practices which have been identified during the initial inspection or the periodic re-inspection.
 - D. Customer shall, immediately correct any plumbing problem on their premises.
 - E. Customer shall, at their own expense, properly install, test, and maintain any backflow prevention devices required by the water system.
- IV. **Enforcement.** If customer fails to comply with terms of this Service Agreement, the Holiday Lakes Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expense associated with the enforcement of this agreement shall be billed to customer.

Customer's Signature [REDACTED]

Date [REDACTED]

AFFIDAVIT OF COMPLIANCE

I, THE UNDERSIGNED, HEREBY ATTEST, UNDER PENALTY OF PERJURY THAT IN MY APPLICATION FOR SERVICE TO THE TOWN OF HOLIDAY LAKES THAT I AM NOT ATTEMPTING TO CIRCUMVENT THE DULY ADOPTED UTILITY SERVICE REGULATIONS.

ALTHOUGH RELATIVES AND/OR FRIENDS OF MINE MAY OWE AN OUTSTANDING BALANCE FOR UTILITY SERVICE TO THE TOWN OF HOLIDAY LAKES, THEY WILL NOT OCCUPY THE PREMISES DESIGNATED BELOW, WITHOUT FIRST MAKING ARRANGEMENTS TO SETTLE THEIR DEBT WITH THE TOWN OF HOLIDAY LAKES.

APPLICANTS' NAME

SERVICE ADDRESS

DATE

NOTICES AND NOTIFICATIONS

The Town of Holiday Lakes has contracted with a rapid communication service, Blackboard Connect to deliver voice, text, and e-mail messages. Information you provide is contractually confidential.

1. Name _____
2. Primary phone number for notification _____
Alternate phone number for notification _____
3. Physical Address _____
4. Language Preference: English _____ Spanish _____
5. Message Preference: Voice _____ Text _____ E-Mail _____
6. E-Mail Address: _____

The completion and submission of this form in a timely manner will be your assurance of notification should the Town of Holiday Lakes experience an emergency evacuation, updates on pending hurricanes, advanced notification of water line flushing, general information etc. In order for this system to be effective you must notify us of any change in your contact information.

THANK YOU FOR HELPING US KEEP YOUR FAMILY AND ALL OUR FAMILIES SAFE!