

APPLICATION FOR SERVICE  
TOWN OF HOLIDAY LAKES  
WATER & SOLID WASTE DEPARTMENT

NAME \_\_\_\_\_ DATE \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_ PHONE \_\_\_\_\_

MAILING ADDRESS \_\_\_\_\_

SOCIAL SECURITY NUMBER/IDENTIFICATION NUMBER \_\_\_\_\_

EMPLOYER & ADDRESS \_\_\_\_\_ PHONE \_\_\_\_\_

SPOUSE'S NAME \_\_\_\_\_ SSN/ID \_\_\_\_\_

SPOUSE'S EMPLOYER \_\_\_\_\_ PHONE \_\_\_\_\_

SERVICES REQUESTED: WATER \_\_\_\_\_ GARBAGE \_\_\_\_\_ MAILBOX \_\_\_\_\_

HAVE YOU OR SPOUSE EVER HAD SERVICE WITH US? YES \_\_\_\_\_ NO \_\_\_\_\_

IF YES, STATE NAME, ADDRESS & DATE TERMINATED \_\_\_\_\_

OWN \_\_\_\_\_ RENT \_\_\_\_\_ LANDLORD'S NAME & ADDRESS \_\_\_\_\_

\_\_\_\_\_ PHONE \_\_\_\_\_

YOUR FIRST BILL WILL INCLUDE SERVICES OF WATER, GARBAGE AND/OR MAILBOX. YOU WILL RECEIVE YOUR BILL THE NEXT SERVICE MONTH ON OR ABOUT THE 21ST OF THE MONTH. THE BILL IS ALWAYS DUE ON THE 1ST OF THE SERVICE MONTH AND WILL ACCRUE A \$25.00 PENALTY IF NOT PAID IN FULL BY THE 10TH OF THE MONTH. TERMINATION WILL RESULT IF STILL UPADID ON THE 15TH OF THE MONTH. FOR RECONNECTION, A FEE WILL BE CHARGED AND DEBITED TO YOUR ACCOUNT. IF YOU VACATE THE ABOVE PREMISES, YOU MUST SUBMIT AN APPLICATION FOR TERMINATION OF SERVICES OR YOU WILL BE HELD RESPONSIBLE FOR ANY, AND ALL, CHARGES INCURRED AT THE ABOVE ADDRESS.

\_\_\_\_\_  
APPLICANT'S SIGNATURE

\_\_\_\_\_  
DATE

FOR BILLING OFFICE ONLY

ACCOUNT NO. \_\_\_\_\_ METER NO. \_\_\_\_\_ METER TYPE \_\_\_\_\_

BEGINNING METER READING \_\_\_\_\_ ENDING METER READING \_\_\_\_\_

WATER DEPOSIT \_\_\_\_\_ MAIL BOX DEPOSIT \_\_\_\_\_ POLYCART NO. \_\_\_\_\_

**WATER DEPOSIT: \$154.00**      **MAILBOX: \$25.00**      **CONNECTION FEE: \$50.00**

## SERVICE AGREEMENT

I. PURPOSE. The Town of Holiday Lakes' Water System is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. This agreement serves to notify each customer of the plumbing restrictions which are in effect to safeguard this protection and ensure the health and welfare of the general public. You are required to sign this agreement prior to the initiation of service by the Town of Holiday Lakes. Additionally, should service to an existing connection be suspended or terminated, the Town will not restore service until a copy of this agreement is executed.

II. PLUMBING RESTRICTIONS. The following practices are unacceptable, as well as prohibited, by regulations enacted by the State of Texas:

A. No direct connection between the public water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the Public Water System by an air-gap or appropriate backflow prevention device.

B. No cross-connection between the public water supply and a private water system is permitted. These potential threats to the public water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation of repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following terms of the service agreement shall apply between the Town of Holiday Lakes and \_\_\_\_\_.

A. The water system will maintain a copy of this agreement as long as the customer and/or the premises are utilizing and/or connected to the water system.

B. The customer shall permit the Town of Holiday Lakes to inspect the property for possible cross-contaminations and any other unacceptable plumbing practices. These inspections shall be conducted by the Town's designated agent prior to the initiation of new service; if, there is reason to believe cross-connections or other plumbing problems exist or if any major changes to the private plumbing facilities are implemented. The inspections shall be conducted during normal business hours.

C. The Town shall notify the customer, in writing, of any cross-connections or other unacceptable plumbing practices that have been identified during the initial inspection or subsequent periodic inspections.

D. The customer shall immediately correct any problems on their premises discerned by the Town.

E. The customer shall, at their own expense, properly install, test, and maintain any backflow prevention devices required by the Town of Holiday Lakes.

IV. Enforcement. If the customer fails to comply with the terms of this service agreement, the Town shall, at its discretion, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses incurred with the enforcement of this agreement shall be billed to the customer.

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APPLICANT'S SIGNATURE

DATE

## **AFFIDAVIT**

**I, the undersigned, hereby attest, under penalty of perjury, that in my application for service to the Town of Holiday Lakes, that I am not attempting to circumvent the duly adopted Utility Service Regulations.**

**Although relatives or friends of mine may owe outstanding balances for utility service to the Town of Holiday Lakes, they will not occupy the premises designated below.**

**I understand that should it come to the attention of the Town of Holiday Lakes that the above mentioned relatives or friends do occupy the designated premises, all utility services will be terminated immediately, regardless of the current or delinquent status of the account.**

\_\_\_\_\_  
**CUSTOMER/APPLICANT**

\_\_\_\_\_  
**SERVICE ADDRESS**

\_\_\_\_\_  
**DATE**

## **ALERT NOW**

The Town of Holiday Lakes has contracted with the rapid communication service, AlertNow, to deliver voice and e-mail messages. Information you provide is contractually **confidential**. Aside from providing fast and effective notification for emergency situations, we will be enabled to disperse routine community communications for informational purposes. Please provide us with the contact information necessary for implementation:

1. Name\_\_\_\_\_
2. Primary phone number for notification\_\_\_\_\_
- Alternate phone number\_\_\_\_\_
3. Physical Address\_\_\_\_\_
4. Language Preference: English\_\_\_\_\_ Spanish\_\_\_\_\_

The completion and submission of this form in a timely manner will be your assurance of notification should the Town of Holiday Lakes experience an emergency evacuation, updates on pending hurricanes, advance notification of line flushing, general information, etc.

Signature\_\_\_\_\_

Date\_\_\_\_\_